OYEBADEJO OLUWADAMILOLA AYODEJI

www.linkedin.com/ayodeji-oyebadejo-910b90170 Tel.+2348171001451 ayodejioyebadejo6@gmail.com

CAREER OBJECTIVES:

Specialist registrar and Insurance broker well versed working with staff & external partners & superiors alike, accurate at documentation, skilled at building positive relationships & promoting loyalty by providing exceptional service in every interaction. Knowledgeable in Insurance procedures at updating files, resolving issues and verifying authorizations. Top - notch administrative professional with advanced technical & customer service skills.

WORK EXPERIENCE: July 2008 - May 2018 FIRST REGISTRARS AND INVESTORS SERVICES NIG LTD. Plot 2, Abebe Village, Iganmu, Lagos. Job Title: Assistant Registration Officer

- Verification Officer: Verification and upload of customer transactions to c.s.c.s portal. Verification of signatures and instant upload of client transactions to c.s.c.s & stock exchange in respect to final verification of customer's stock portfolio.
- Assistant to Head Customer Service Unit: Customers /clients inquiries on various operations most especially the collation of outstanding dividend warrants & certificates & processing of clients' accounts & lodgments with c.s.c.s. as well as all call over reports spooled & verified as compared to client details. This ensures an effective and timely service delivery to customers & clients service unit. Interaction with customers professionally by phone, email or in-person to provide information & direction to desired staff members.
- Assistant to Head of Scanning Unit: Supervision of documents scanned into various clients accounts as per shareholders details i.e Banker's confirmation of signature, signature mandate forms, transfer & application forms, company stock broker mandate forms, & electronic dividend mandate forms.
- Head of Document Archive and Retrieval Unit: To archive documents according to their serial number & alphabetic volumes & subsequent retrieval when needed. This has drastically reduced law suits to a bearable minimum.
- Relief officer to Branch Head(s) during their annual leaves.
- Strategically distribution of administrative tasks amongst staff & provision of guidelines to promote performance-
- Production of high quality documents, spreadsheets & presentations for internal customer using MS Office suite.
- Other duties assigned by supervisors.

WORK EXPERIENCE: August 2018 - Jan 2021 DEOCOM SYSTEMS NIG LTD. 38/40 Industrial Layout, Ilupeju. Job Title: Human Resource Manager

•Human Resource Manager: Manager in charge of Human resources and personnel management in the company. Handling of staff personal records, Inventory management, corporate entity and staff evaluation.

EDUCATION:

Modules: Strategic Investment/Financial Management and Entrepreneurship, Leadership (ICT, Media & Organization)

March 1999 - July 2004 **Bachelor of Science Insurance** (University of Lagos, Akoka Campus, Lagos) July 1997 - March 1999 **National Diploma Insurance** (Lagos State Polytechnic, Isolo Campus, Lagos). February1989 - May 1995 Apata Memorial High School, Isolo Lagos. June 1983 - February 1989 Corona Primary School, Victoria Island, Lagos.

AFFILIATIONS:

Nigerian Institute of Management (**NIM**) "Associate Member" - 25th March, 2010. Institute of Capital Market Registrars (**ICMR**) "Associate Member" - 9th March, 2013. Certified Institute of Pensions Last Stage - (Certificate in View) Chartered Institute of Bankers of Nigeria 1st Stage Ongoing.

ACCOMPLISHMENTS:

Resolved product issue through consumer testing. Collaborated with team in the development of customer client database. Supervised team of 15 staff members.

PROFESSIONAL CERTIFICATIONS:

Nigerian Institute of Management (**NIM**) "Associate Member" - 25th March, 2010. Institute of Capital Market Registrars (**ICMR**) "Associate Member" - 9th March, 2013. Certified Institute of Pensions Last Stage - (Certificate in View)

PROFESSIONAL TRAINING:

Various Professional share registration and ICT trainings organized by various training consultants.

EXTRA CURRICULAR ACTIVITIES

Various board games, web surfing and meeting people from different walks of life.

REFERENCES:

Mr. Segun Arowodasa

Human Resources Manager Chapters and Heights Investment Ltd, 52, Adeola Ogunsanya Road, Surulere, Lagos. +2348023175130 segundash@gmail.com Mr. Adeniran Adebayo Head Lecturer, Yaba College of Technology, Computer Dept Yaba Campus Yaba, Lagos. +2348157456781 adeniranadebayo@yahoo.com

Mrs. Jumoke Kushimo

Head Scanning Unit, First Registrars and Investors Services Nig Ltd. Plot 2, Abebe Village, Iganmu, Lagos. +2348024142882 jumokekushimo@gmail.com